



November 6, 2025

HPE Replacement Parts Business

To Whom It May Concern,

By this letter we declare that CREATIVE BUSINESS SOLUTIONS is an Authorized Replacement Parts Distributor of Hewlett Packard Enterprise, allowed to sell Certified HPE Genuine Replacement Parts in USA. The contract with CREATIVE BUSINESS SOLUTIONS does not include the provision of services.

CREATIVE BUSINESS SOLUTIONS, an HPE Replacement Parts Distributor, is authorized to distribute and resell Certified HPE Genuine Replacement parts for Server, Storage, Network product lines. This letter of acknowledgment expires October 31, 2026, at the end of HPE fiscal year. A new letter of authorization can be obtained at beginning of HPE FY27

CREATIVE BUSINESS SOLUTIONS will perform these activities adhering to HPE Replacement Parts Program expectation in delivering quality and satisfaction to their customers.

Yours Faithfully,
Alan Wheatley
Manager, AMS Region

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Replacement Parts Business

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